# 2017

# HOUZZ & HOME - AUSTRALIA June 2017



Overview of Home Renovation in 2016 and 2017



# Big Ideas

### RECENT HOMEBUYERS DRIVE RENOVATION ACTIVITY

Recent Australian home buyers are taking on larger scope projects than all other home renovators. They are nearly twice as likely to renovate all of their interior spaces than the average renovator (15% vs. 8%, respectively).

### KITCHEN RENOVATIONS PREVAIL

When considering priorities, kitchen projects top the list for recent buyers (31 percent versus 25 percent for the average renovating homeowner), followed by living rooms (32 percent versus 23 percent) and bathrooms (22 percent versus 17 percent).

### **BIGGER BUDGETS**

The top challenge facing renovating homeowners in 2016 was staying on budget (34 percent). Australian homeowners on Houzz are also spending more on their renovations (\$66,900 in 2016 versus \$64,600 in 2015).

### ENERGY EFFICIENT AND HEALTHY HOMES

While design and functionality top the list of renovation considerations (both 74 percent), almost half of homeowners are concerned with curbing their energy consumption (42 percent). Australian homeowners are also health conscious with almost a quarter reporting health concerns as a priority factor to their renovation project (24%).



# What We Are Doing in Our Homes

Charts below show the frequency of activities related to the primary home in 2015 and 2016, as well as the average renovation spend per renovating homeowner in 2015 and 2016, overall and by segment, as reported by homeowners on Houzz Australia.



### **ACTIVITIES IN THE HOME BY YEAR**

Purchased

Built a home

Sold

# Decorated or furnished 57% 59% Renovated 53% 56% Repaired 44% 44% Moved in

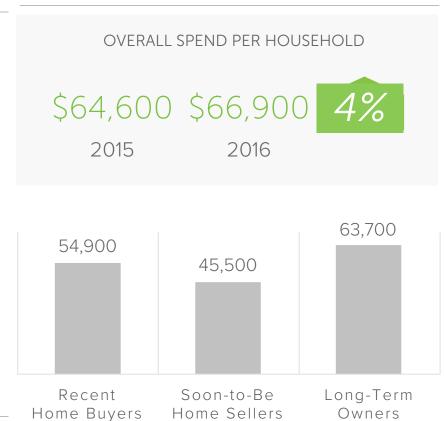
15%

12%

14%

8%





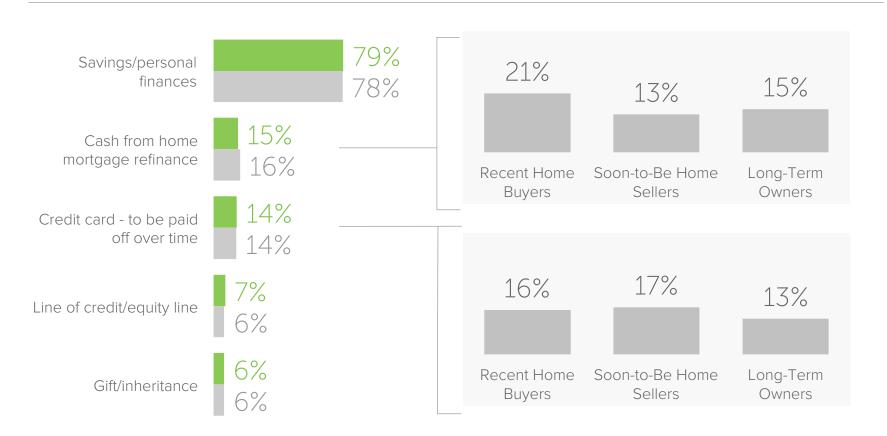


# How We Are Funding Our Home Renovations

Charts below show the frequency of top payment methods for home renovations in 2015 and 2016, overall and by segment, as reported by homeowners who renovated their primary homes.



### TOP RENOVATION PAYMENT METHODS BY YEAR



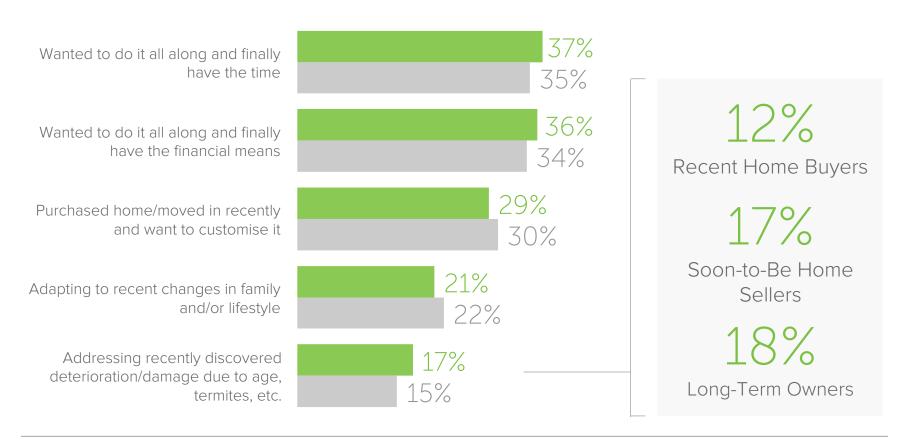


# Why We Are Renovating Now

Charts below show the frequency of top reasons for starting renovations in 2015 and 2016, overall and by segment, as reported by homeowners who renovated their primary homes.



### TOP REASONS FOR STARTING RENOVATIONS BY YEAR





# What Challenges We Face in Our Home Renovations

Chart below shows the frequency of top challenges during renovations in 2016, overall and by segment, as reported by homeowners who renovated their primary homes.

### **TOP RENOVATION CHALLENGES IN 2016**

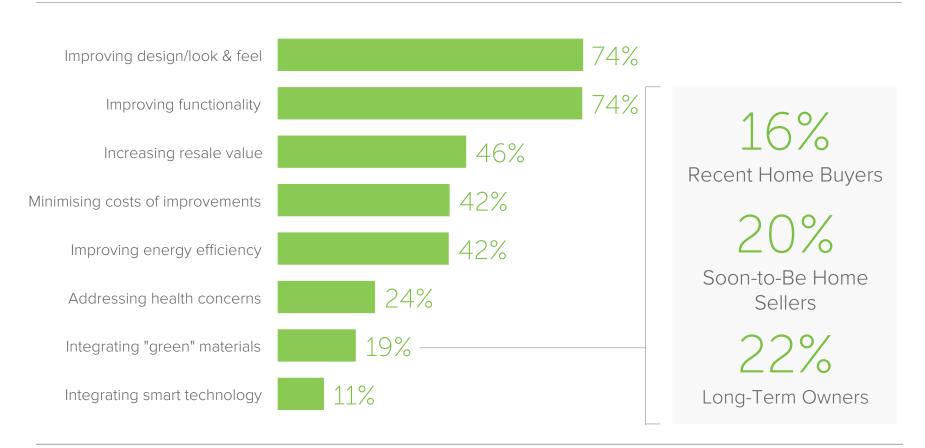




# What We Prioritize During Our Home Renovations

Chart below shows the frequency of homeowners who ranked various considerations as very to extremely important during their 2016 renovation project (9-10 out of a 10-point scale), as reported by homeowners who renovated their primary homes.

### RENOVATION PRIORITIES IN 2016 (RECEIVING IMPORTANCE SCORES 9 OR 10 OUT OF 10)



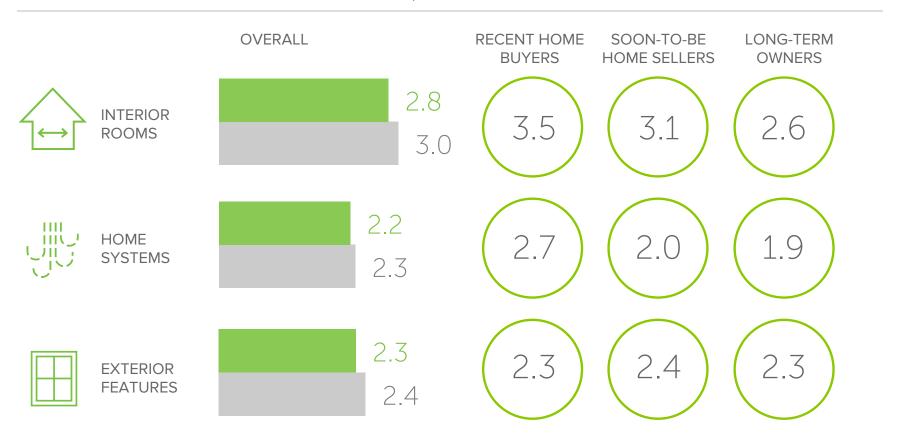


# How Many Projects We Tackle in Our Homes

Charts below show the average number of interior rooms, home systems or exterior building features upgraded during 2015 and 2016 home renovations, overall and by segment, as reported by homeowners who renovated their primary homes.



### AVERAGE NUMBER OF UPGRADED INTERIOR ROOMS, HOMES SYSTEMS AND EXTERIOR FEATURES BY YEAR



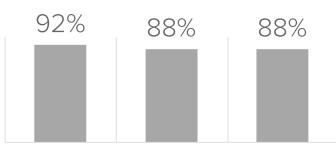


# Who We Turn to for Help

Charts and tables below show the frequency of professional hiring in 2015 and 2016, overall and by segment, and the frequency of top professionals hired in 2015 and 2016, as reported by homeowners who renovated their primary homes.

### **OVERALL PRO HIRING BY YEAR**





Home Sellers

Long-Term

Owners

Recent Home Soon-to-Be

### TOP HIRED PROFESSIONALS BY YEAR

	2015	2016
Electrician	64%	62%
Plumber	51%	50%
Carpenter	36%	34%
Cabinets and Cabinetry	29%	28%
Painter (exterior or interior)	28%	28%
Carpet and Flooring	26%	24%
Tile, Stone or Benchtop	24%	23%
Home Builder	19%	20%
Window Coverings	18%	17%
Roofing	16%	15%
Windows and Doors	15%	15%
Landscape Contractor or Gardener	12%	13%
Kitchen Designer or Renovator	12%	12%
HVAC Specialist or Heating and Cooling Contractor	8%	10%
Architect	9%	9%

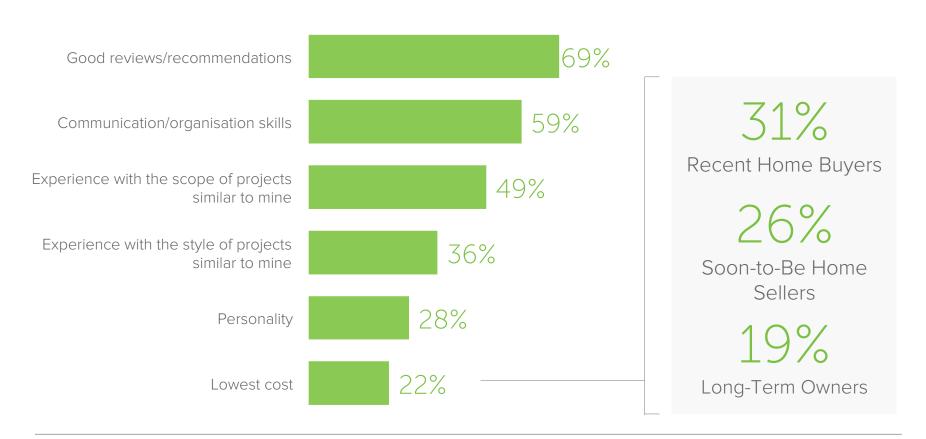


Buyers

# Who We Turn to for Help

Chart below shows the frequency of criteria for hiring professionals in 2016, overall and by segment, as reported by non-DIY homeowners who renovated their primary homes.

### TOP HIRING CRITERIA FOR HOME RENOVATION PROFESSIONALS IN 2016



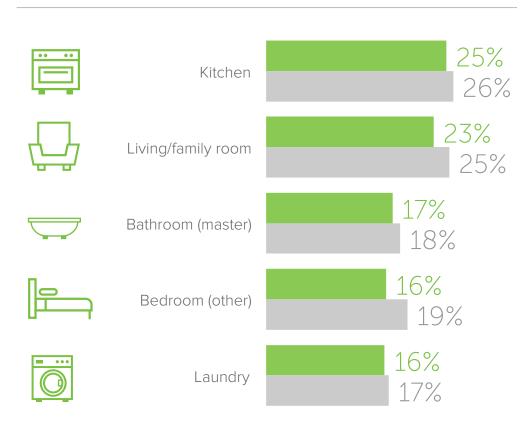


## Where We Focus Our Efforts

Charts and tables below show the frequency of most popular 2015 and 2016 renovations of interior rooms, as well as 2016 upgrades of home systems, exterior building features, and outdoor features, as reported homeowners who renovated their primary homes.



### TOP INTERIOR ROOM RENOVATIONS BY YEAR



### TOP HOME SYSTEM UPGRADES IN 2016

30%	30%	20%
Plumbing	Electrical	Cooling

### **TOP EXTERIOR FEATURE UPGRADES IN 2016**

26%	21%	19%
Exterior paint	Gutters/drain pipes	Verandah or deck

### TOP OUTDOOR FEATURE UPGRADES IN 2016

38%	23%	22%
Beds & borders	Lawn	Verandah or deck



# Where Buyers and Sellers Focus Their Efforts

Tables below show the frequency of most popular 2016 renovations of interior rooms, home systems, exterior building features, and outdoor features by segment, as reported homeowners who renovated their primary homes.

### TOP RENOVATION PROJECTS BY SEGMENT IN 2016

### RECENT HOME BUYERS

#1: Living/family room

32%

#1: Exterior paint 31%

#1: Electrical

46%

#1: Beds & borders

39%

### SOON-TO-BE HOME SELLER

 $\longleftrightarrow$ 

#1: Kitchen

27%

#1: Exterior paint

#1: Plumbing

28%

7

#1: Beds & borders

41%

### LONG-TERM OWNERS



#1: Kitchen

24%

#1: Plumbing

27%

#1: Beds & borders

34%



= Interior room renovations



= Home systems upgrades



= Exterior building features upgrades



= Outdoor space upgrades





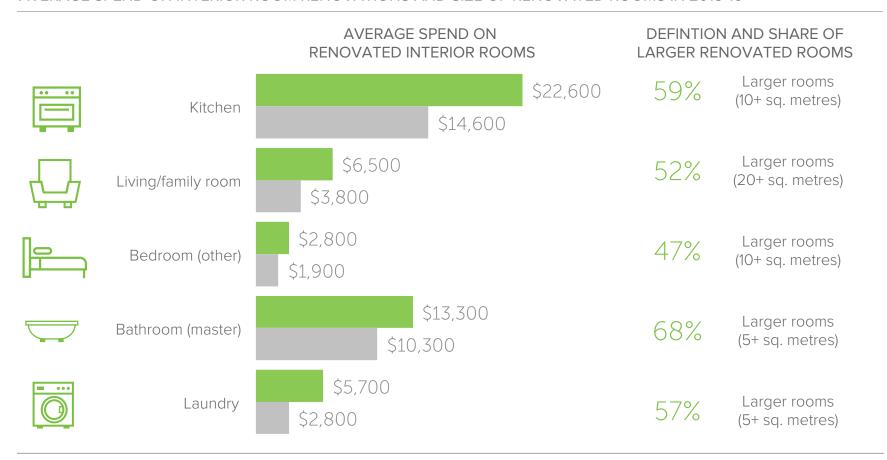
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# What We Are Doing in Interior Renovations

Charts below show the 2015-2016 average spend on top renovations of larger and smaller interior rooms, as well as the definition and frequency of larger renovated interior rooms, as reported by homeowners who renovated these interior spaces in their primary homes.

Smaller rooms Larger rooms

### AVERAGE SPEND ON INTERIOR ROOM RENOVATIONS AND SIZE OF RENOVATED ROOMS IN 2015-16

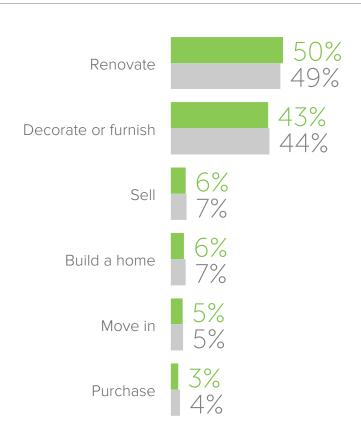




# What We Are Planning for 2017

Chart below shows the frequency of planned activities and planned pro hiring in 2017 related to the primary home, compared to planned activities and pro hiring reported for 2016 from the earlier study, as well as planned purchases in the next six months of 2017, as reported by homeowners on Houzz Australia.

### PLANNED ACTIVITIES



### PLANNED PRO HIRING



### PLANNED TOP PURCHASES IN 2017

37% 30% 29%
Interior or exterior Window Lighting paint treatments (curtains, blinds, shutters, etc.)



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# Methodology

The annual Houzz & Home study is the largest survey of residential renovating, building, and decorating activity conducted. This survey covers every aspect of home renovation in 2016, from interior remodels and additions to home systems, exterior upgrades, and outdoor projects. This includes historical and planned spends, professional involvement, and motivations and challenges behind these projects, as well as planned activities for 2017. The 2017 Houzz & Home survey gathered information from 187,328 respondents worldwide and 9924 respondents in Australia, representing the activity of the more than 40 million monthly unique Houzz users.

The 2017 Houzz & Home survey for Australia was sent via email to registered users of Houzz and fielded in 15 March – 19 April, 2017. The Farnsworth Group, an independent market research firm, conducted the survey. The current report relies on responses of Australian homeowners on Houzz (n=8,702) and Australian homeowners on Houzz who renovated in 2016 (n=4,411).

The current report contrasts findings against findings from the 2016 Houzz & Home survey. More details on the 2016 Houzz & Home survey can be found <u>here</u>.

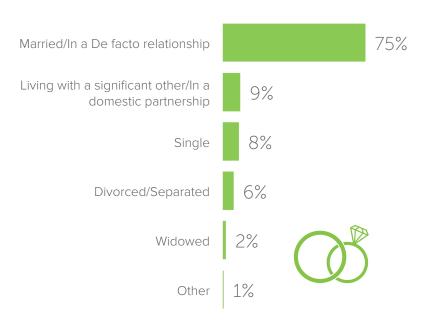


# APPENDIX



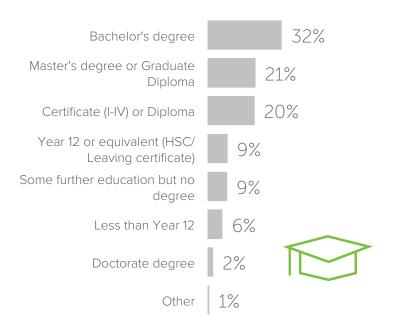
# A. 2016 Renovating Homeowner Demographics

### MARITAL STATUS





### **EDUCATION**



### ANNUAL HOUSEHOLD INCOME

34%

31%

34%

Under AU\$100,000 AU\$100,000 to AU\$149,999

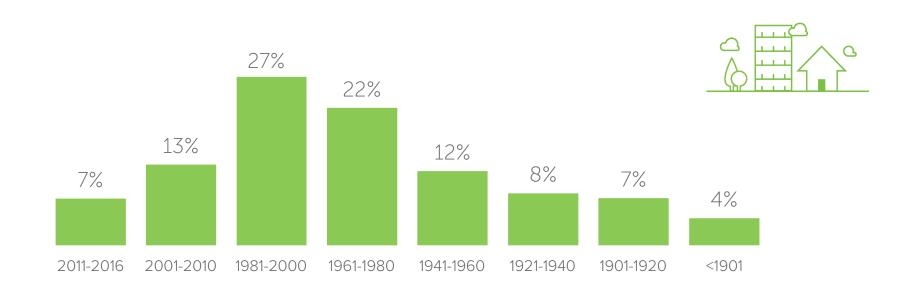
AU\$150,000 or higher



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# B. Characteristics of Homes Renovated in 2016

### YEAR BUILT



HOME TYPE		OWNER-REP	OWNER-REPORTED HOME VALUE			
81%	7%	3%	9%	24%	46%	30%
Detached - single family	Townhouse or terrace	Low rise apartment (1-3 floors)	Other	Under AU\$500,000	AU\$500,000 to AU\$999,999	AU\$1,000,000 or higher



# C. Links to Resources on Houzz Australia

PHOTOS	FIND PROS	PRODUCTS	STORIES
Kitchen	Architects	Furniture	Most Popular
Bathroom	Building Designers	Lighting Houzz Tours	
Bedroom	Home Builders	Home Decor	Kitchens
Living	Interior Designers & Decorators	Kitchen & Dining	Bathrooms
Dining	Design & Construction	Bathroom	Living Rooms
Outdoor	Kitchen Designers & Renovators	Bedroom	Bedrooms
Baby & Kids	Bathroom Designers & Renovators	Storage & Organisation	More Rooms
Home Office	Landscape Architects & Landscape Designers	Outdoor	Decorating
Storage & Wardrobe	Joinery & Cabinet Makers	Home Improvement	Outdoor Living
Exterior		Baby & Kids	Renovating

